

Colorado River Adventures, Inc

Membership Rules And Guidelines



Where Families Play!

Colorado River Adventures

P.O. Box 1088

Parker, Arizona 85344

Phone: 760-663-4941

Reservations: 866-663-2727

*Visit the member website @ **www.cramember.com***

INTRODUCTION

Colorado River Adventures, Inc. would like to offer you a sincere welcome to our concept of family fun camping the way it used to be! We know your family will enjoy the many privileges of membership that CRA has to offer. This is the place families go to have fun and to spend quality time together.

To take full advantage of your membership, keep this book handy. It has all the information you need to make family camping a memorable experience.

Colorado River Adventures is committed to servicing what it sells. Our Member Referral program is second to none and is responsible for a large percentage of our new members.

Share this membership with your friends and family. You will be doing them a big favor by getting them involved!

Welcome Aboard!

Phil Younis, President, Colorado River Adventures, Inc.

MEMBER SERVICES

Central Reservations:

(866) 663-2727 (Toll Free Reservations)

(760) 663-4968 (Reservation Hotline)

CRA Corporate Office

& Account Inquiries:

(760) 663-4941

Emerald Cove Storage:

(760) 663-3472 – Office

(760) 663-3473 – Fax

KQ Ranch Trailer Spotting:

(760) 765-2771

Membership Upgrades:

(760) 663-4941

Member Referral:

866-217-8111

UNDERSTANDING THE RESERVATION SYSTEM

As a new Member we would like to briefly outline how our reservation system works:

Please call our Central Reservations Department at **(866) 663-2727** to make a reservation.

We will check availability for you while you are on the line.

The Sunbelt is extremely popular during the winter months and there is a six week period from mid January through February when you may not be able to get into the park of your choice on the specific dates you prefer. Please keep in mind that this does not happen very often and that Colorado River Adventures will always be able to accommodate you into one of our other parks until space becomes available.

1. All campsites (full hook-up, water/electric, dry, etc.) are assigned on a first-come, first-served basis. Member will be assigned a campsite upon check-in at the gate.
2. Member understands that on holiday or busy weekends there may not be a full hook-up site available and that they may be placed in a water/electric or dry campsite.
3. Members with disabilities or a member holding a disabled placard may request a handicap site.
4. No member is entitled to any refund, payment or credit of annual dues in the event member does not use membership.
5. The member will be charged the entire stay if the reservation is not cancelled 7 days prior to arrival. There is a \$50 NON-REFUNDABLE cleaning fee for all free weeks.

WEEK OUT PRIVILEGE

As a rule, a member may pay for a space and remain in the park during their “week out” time. The space will be charged at the current rate and is based upon availability. Member understands the policies regarding the “week out” privilege will fluctuate with seasonal occupancy demands. There may come a time during peak season that the “week out” privilege will not be available. There will also be times members can remain in the same site or relocate to another site in or near the park.

MEMBER RULES AND GUIDELINES

Your park management is dedicated to providing a safe experience for everyone. Although certain safety procedures and rules are set forth, your help is necessary to ensure your stay is a safe one. When traveling off property, please buckle up. We want to see you again!

SAFETY

1. Use of CRA properties and amenities is at your own risk. Colorado River Adventures, Inc. is not responsible for loss or damage to property of members or their guests.
2. No wood fires allowed during dangerous fire conditions. When conditions permit, campfires are limited to receptacles designated by camp management. Fires are to be burned in fireplaces provided or barbeque pits within camp site area only (additional guidelines apply). Cooking fires are limited to camp stoves or barbeques with charcoal briquettes and must be extinguished after use. Put coals in trash receptacles only after they are completely extinguished.
3. Sewage must be drained into appropriate receptacles at the site or at the dump station. Draining gray-water or sewage on the ground is strictly prohibited. Self-contained vehicle waste storage tanks, parked or in transit, must have the outlet plugged, except when using the dump station or sewer connection.
4. Please limit open alcohol containers to individual campsites and clubhouse events. Under no circumstances will persons under 21 years of age be served or allowed to consume alcoholic beverages in the park.
5. Children and teens must be in their campsite with parents or guardians by 10:00PM. A responsible adult member over 21 years of age must be present on the Resort with any dependent member or guest under 21 years of age.
6. RV's must be backed into sites. (Per local fire ordinance code)
7. Fireworks are illegal and are NEVER permitted in the park. No firearms or projectile devices are allowed in the park.
8. CRA owners, management and all other guests shall be held harmless of any acts caused by the same other than gross negligence.
9. In case of an emergency, resort management is authorized to move or evacuate members and/or member's recreational vehicle without notice or liability.

MEMBER RULES AND GUIDELINES

The following rules and guidelines have been adopted to ensure health, safety, general welfare and protection of property for the maximum benefit and enjoyment of member use. These guidelines are subject to change from time to time. Please familiarize yourself with the rules for they are an integral part of your contractual obligation. Resort Managers and designated staff are authorized to explain and enforce the rules.

GENERAL RULES

1. Additions, alterations, planting, etc. to any site is prohibited.
2. Please, no clotheslines. Dryers are available in laundry rooms.
3. To prevent damage, please no riding bikes, skateboards or skates on the miniature golf course or tennis courts. Any member or guest who willfully or negligently defaces, damages or destroys property or equipment of Colorado River Adventures, Inc. or of another member or guest, will be held liable for the full value thereof. Violations can result in cancellation of membership license.
4. Park amenities and facilities will be kept open according to seasonal need and/or management discretion.
5. Please, no washing dishes, utensils, clothing, etc. in restrooms.
6. Membership cards may only be used by the actual member. Cards that are lost or stolen must be reported to the company in writing. Cards presented without additional positive identification are not valid.
7. Members must check in, register and list the number of guests and length of stay. Late arrivals must register the following morning. In case of emergencies, campsite and vehicle license numbers are required.
8. One campsite per membership. Only campsites designated by resort staff may be occupied by an RV unit or tent. Reserving/saving a campsite for friends (or late arrivals) is not allowed. Members wanting to hold a site while they are away must receive authorization from staff and a "site occupied" marker. A "leave" cannot be for more than 24 hours OR during blackout periods. (Current blackout periods include one week before holiday weekends.)
9. Some areas of the resort may, from time to time, be made available to adults only, and may be used by persons eighteen years of age or older.
10. After any stay, member shall leave the resort system for at least seven days before returning to any park for another stay. The length of stay per visit is up to 14 consecutive days. If a stay is less than 14 days, you must still be out of the system for seven days before returning to a Resort. Member must be off the river front sites for two weeks after any river front stay.

GENERAL RULES

11. Colorado River Adventures, Inc. will not be responsible for any mail sent to its resort; therefore, members are required to have their mail delivered elsewhere.
12. Members are not to cut or destroy natural vegetation on the resort.
13. In addition to the basic services and amenities provided, additional amenities may be provided from time to time for reasonable fees (such as cable TV, boat rentals, green fees or other amenity use fees). Not all amenities are available at all parks.
14. To ensure the rights and privacy of members, solicitation on resort property is prohibited. Posters and advertisements or other notices of any type may only be displayed by resort management staff.
15. Hunting is not allowed on resort property. Members using the resort as a home base for hunting activities must unload firearms before entering the resort. NO EXCEPTIONS!
16. Members are responsible for cleaning their respective camp areas while occupied and prior to departure. Fire pits and barbecues shall be extinguished and barbecues shall be left clean.
17. Loud noise before 8:00AM and after 10:00PM in the camping area is prohibited. Special events held by resort staff for member entertainment may extend beyond 10:00PM.
18. Recreation equipment can be checked out by an adult at the designated location or from the activity director. A membership card or photo identification will be taken as a deposit. The member will be responsible for any damage to the equipment. Non-member guests may check out equipment with a refundable cash deposit.
19. Use of facilities by a member who also owns any other membership through another company is governed by the License and Security Agreement and may only use our membership at our parks.

**The 'CRA Golden Rule' is simple:
Treat others as you wish to be treated.
If we all are courteous and considerate of others, every visit to CRA
will be relaxing and fun!**

MEMBER RULES AND GUIDELINES - VEHICLES

1. Please drive on designated roadways.
2. Parking is allowed in designated areas.
3. Excessive vehicle noise is prohibited.
4. Persons operating an authorized vehicle must have a valid driver's license.
5. All vehicles must have valid registration.
6. Each site is allowed one (1) trailer or motor home (RV). One tent may also be pitched on a RV site.
7. No more than two (2) motor vehicles are allowed per site.
8. To conserve water, washing or rinsing of vehicles or trailers is not permitted in the park.
9. Motorcycles, mopeds and ATV's may not be driven in the resort. If the member arrives riding one of these vehicles or has a state medical sticker for the physically disabled, exception shall be awarded to allow use to and from the campsite. At no time will pleasure riding be allowed in the resort. All vehicles must be properly muffled to ensure low noise levels.
10. The speed limit in all resorts is 5MPH.
11. Vehicles and equipment are not to be left unattended overnight unless prior arrangements have been made with management. Abandoned vehicles may be moved without notice or liability at the discretion of the resort manager and placed in a storage area.
12. Trailer Spotting: Members must call at least 24 hours ahead to have their trailer spotted. There is a charge for spotting trailers and returning them to storage. We cannot enter your RV to turn on appliances or hook up the electricity due to liability. Member must arrive the same day their trailer is spotted.
13. Members are to use consideration when loading or unloading boats at designated ramps. Recreational vehicles and boat trailers must be parked in designated areas and shall never obstruct normal traffic on any of the resort property.

MEMBER RULES AND GUIDELINES - POOLS

1. Please shower before entering pool area.
2. For everyone's safety, no glass containers are permitted in the pool area.
3. Be aware, there is NO lifeguard on duty.
4. Please, NO diving or running in pool area.
5. Extended exposure in a Jacuzzi may result in nausea, dizziness or fainting. Pregnant women and those with health problems requiring medical care should consult a physician before entering a Jacuzzi.
6. No floatation devices are permitted in the pool (i.e. rafts, tubes, etc.).
7. No street clothes permitted in pool. APPROPRIATE BATHING SUITS ONLY.
8. Children under the age of 14 may use the swimming pools and spas if accompanied by a parent or guardian. Toddlers and infants should wear appropriate swimwear (i.e. special swim diapers). Cloth diapers and disposal diapers are not permitted.

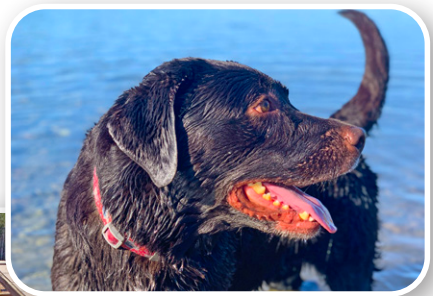


MEMBER RULES AND GUIDELINES - PETS

1. Members may bring up to a total of three (3) household pets, such as dogs and cats.
2. Pets may not be left unattended.
3. Pets must be kept on a leash or in your RV and under control. Uncontrolled barking dogs and their owners will be asked to leave the resort. Pets are not allowed on the beach, in buildings, in or near the pool or storage areas. Exceptions for service animals.
4. Please clean up after your pet or you may be restricted from bringing pets in the future.
5. Pets should be on a 6-8 foot leash and be contained within the perimeter of your campsite. The beach is not an extension of your campsite.

Please keep in mind that previous incidents with member's pets on the beach have caused us to strictly enforce this rule. Pets brought out to a resort where they are around kids, loud boats and strangers may behave differently than they would at home.

****Remember when the weather heats up the ground does too
and paws can burn!****



MEMBER RULES AND GUIDELINES - GUESTS

1. Members may have one guest campsite on holiday weekends.
2. Member's guests may only camp twice per year at CRA at the current member guest rate. This privilege is based upon space availability.
3. Reservations for member's guests may be made up to (30) days in advance.
4. Because of member demand, there is no guest usage in campsites at KQ Ranch and Cherry Valley on holiday weekends. Other time periods are at management's discretion.
5. Members are responsible for any charges, actions or damages caused by their guests and/or family members.
6. Members are responsible for the conduct of their children, guests and pets when visiting the resorts.
7. All guests may use CRA property and amenities at their own risk.
8. All guests must abide by the rules and regulations of CRA.
9. A member must be on site in order for the guest to access the park and must remain checked in during the entire stay of each guest.
10. Not more than eight (8) people shall occupy one campsite at any given time.
11. Waterfront and 50 Amp sites are strictly for CRA members only. NO EXCEPTIONS.

RENTAL ACCOMMODATIONS

Members who have the Rental Program may rent trailers, cabins and cottages under the following conditions:

- 1. PETS ARE ONLY ALLOWED IN DESIGNATED PET FRIENDLY RENTALS.**
2. Member is aware that he/she is responsible for any damage done to the rental unit.
3. Rental fees must be paid upon arrival at the resort.
4. The member is aware they **MUST** bring their own linens. We will not be responsible for any loss of personal property left in or at the unit.
5. On major or holiday weekends, minimum stay is three (3) days.
No Saturday or Sunday check-ins.
6. There is a \$65 NON-REFUNDABLE cleaning fee for all free weeks.
7. The member will be charged the entire stay if the reservation is not cancelled seven (7) days prior to arrival.
8. Member understands that cottage rental privileges are for members only.
- 9. ABSOLUTELY NO SMOKING IN RENTAL UNITS!**
10. If you or your guest brings a pet into a non-designated pet friendly unit, a \$200 cleaning fee will be assessed.

CHECK-IN 3:00PM. CHECK-OUT 11:00AM.
Early arrival or late check out will be charged for a half day.

ADULT FAMILY MEMBER USAGE

1. **Adult Family Member Usage:** All adult family members including those not living at home, 21 years of age or older have the right to use, independently, sites or rental accommodations and facilities in the CRA system for up to three (3) separate overnight stays of up to seven (7) days per calendar year. Adult family member's use during high use seasonal periods is subject to CRA Resort availability and only one of the seven day stays may be used during high use period.
2. Adult Family Members may not occupy beachfront sites, beachfront rentals or 50 amp sites.
3. Adult Family Member must pay current rental rate, with a maximum of six (6) people.
4. Pets are allowed in designated rental units.
5. Adult Family Members pay a site fee of \$10.00 - \$20.00 per night.
6. Member is responsible for any damages.
7. Rental fees must be paid upon arrival.
8. Adult Family Member is aware that they must bring their own linens. CRA will not be responsible for any loss or personal property left in or at the rental unit.
9. Reservations will be made not less than seven (7) days and not more than thirty (30) days in advance.
10. Each eligible Adult Family Member will receive his/her own membership card at the time of parent enrolling into program.

COLORADO RIVER ADVENTURES RV RESORTS



MEMBERSHIP HANDBOOK RECEIPT

Member's signature below acknowledges receipt of the Member Rules and Guidelines Handbook. It is also acknowledgement of receipt of the Disclosure Statement required by law.

Member Number

Member Signature

Member Signature

Authorization of Sales Agent

Date

California Resgistration No. 18,747

Arizona Resgistration No. 90-27,937 & DM98-016474



**P.O. Box 1088
Parker, Arizona 85344
(760) 663-4941**

MEMBER REFERRAL PROGRAM

The greatest compliment our members can give us is the referral of their friends and loved ones.

We thank you for your trust!



For more information on the Member Referral program,
please call **866-217-8111**.

